

# Access Statement for The Bell Inn

## Introduction

We aim to cater for the needs of all visitors in our pub based four bedroom bed and breakfast. The following statement is a summary of our provision. If you have any specific questions or needs please feel free to call and we will endeavour to help.

## Pre-arrival

- Local transport is very limited but there is a bus service to and from Gloucester bus station.
- There are local train stations at Stonehouse and Cam with good access to London, Birmingham and other main cities.
- Brochures and menus can be provided in large print by prior arrangement.
- We have a website with photographs of the bedrooms, all on the first floor.
- You can contact us via phone, fax or email (over page)

## Arrival and car parking facilities

- There is a large, level, gravelled car park available, situated at the rear of the building which leads to paved pathways directing you to the bar and reception area.
- Assistance with luggage is available if required.
- Registration cards and payment is taken on arrival as early departures cannot be accommodated before 10.30am.

## Main entrance and reception

- The side entrance has a disabled ramp leading to the bar area reception
- The floor has ceramic tiles
- Guests are accompanied to their rooms and shown the facilities included within their room as well as the Fire Exits and 'After hours' access areas (an alarm is set after hours to all ground floor areas)
- Staff are on duty within licensed hours, however should you have an emergency out of hours there is a Night Porter located in the flat above the bed and breakfast, a bell to attract his attention is located on the wall at the bottom of the flats staircase.

## Public areas

- All upstairs areas are carpeted and communal corridors are fitted with push pad timer lighting.
- There are steady rising stairs with a hand rail to the first floor
- All rooms have en-suite facilities; two rooms are suites and have separate bedrooms
- There is a non-smoking policy throughout the premises
- A covered, heated, smoking area with seating is located to the side of The Bell

## Dining room/ restaurant/ bar area

- Continental breakfast is provided within the room
- Cooked breakfast are available by prior arrangement and incur an additional cost
- Furniture is flexible and can be moved on request
- Full waitress service is available
- All dietary requirements can be met if advised in advance
- Table bookings can be made
- Food is served in the restaurant between 12pm and 9pm
- Take away/ room service is available until 9.30pm
- Bar licenced until 1.00 am

## Laundry

- We are able to do light laundry upon request

## Shop

- Frampton stores is located on the Village Green a two minute stroll from the front entrance
- A Post Office is situated within Frampton Stores

## Outdoor facilities

- There is ample gardens to the rear of the building with children's play area
- An animal barn is also provided as a point of interest
- Picnic benches are located at the front of the building overlooking the village green to watch the world go by

## Fire evacuation procedure

What to do in the event of fire

- On discovering a fire / or the fire alarm sounding, evacuate the building from the nearest fire door:
  - A )** fire escape on first floor and assemble in car park or
  - B )** through fire exit in restaurant and assemble in car park
- Do not tackle any fires yourself
- The Manager or one of the Senior Staff, will telephone the fire brigade if necessary.
- On evacuating the building act calmly and quietly to avoid alarming / scaring other guests. Take care on the stairs, do not rush any other guests which may result in accidents, provide reassurance if necessary.
- The Manager and Chef will check all guests and members of staff are accounted for.
- Do not enter the building until informed it is safe to do so by the Manager, Senior Staff or Fire Brigade.